ARIS Process Performance Manager™ (ARIS PPM) is the ideal tool for Corporate Performance Management. Make confident, near-real time decisions regarding counter-measures with intuitive management cockpits which display the performance of your core business processes, coupled with an early warning system that monitors all on-going operations to alert you in the event of plan deviations. RoI from your IT investment will grow in a sustained manner as a process warehouse forms the knowledge base for all executed business processes achieving continuous optimization.

The RoI is in the Processes
Following the introduction of new IT solutions in your company, the actual Return on Investment (RoI) can be difficult to calculate. However, the increased speed of the business processes, supported by IT, can be measured directly. With ARIS PPM, an objective measurement of the performance capability of your business processes also yields concrete evidence that your process performance has been improved.

Transparent Process Performance
ARIS PPM lends transparency to your real business processes. You obtain a comprehensive image of the performance of your processes at any given moment in two ways:
- quantitatively with objectively measured process key performance indicators (KPIs) and
- qualitatively with a complete logbook of your actual processes.

Process Performance = KPIs + Logbook
ARIS PPM measures the performance of your business processes using runtime data from the connected IT systems, which is then leveraged to calculate process KPIs such as:
- throughput times
- deadline reliability
- and/or process costs.

These automatically calculated indicators illustrate the current performance of business processes, which enables you to confirm your corporate objectives more rapidly than with conventional methods. You can use this time advantage to gain more response time in the event of plan deviations, as well as being able to control your processes pro-actively instead of just reacting to the financial results of your company.

In addition to the KPIs, ARIS PPM also generates a logbook of all your business activities, in which all the individual operations are stored in the form of a graphical process model. This information is essential for the process managers who rely on it to detect potential optimizations in the processes quickly and confidently. It is only with this unprecedented combination of both quantitative and qualitative reviews of your business processes that you gain a reliable knowledge base to monitor the success of the measures that have been taken.

Process Mining: More Efficient Process Analysis
The Process Mining component supports process managers with software-controlled analysis procedures that enhance the search for processes that have clear optimization potential. Easy-to-use wizards ensure that the detection of hidden weak points can be conducted efficiently, thus allowing the knowledge required for decisions to be quickly accessed.
Online Monitoring: Monitoring of Continuous Operations

With the Online Monitoring component, ARIS PPM ensures that no future running process can go unnoticed. All ongoing operations are monitored across system and organizational boundaries to ensure that the defined plan values are accurately maintained. In the event of deviations from the plan, the process managers are immediately alerted so that they can make corrections while the operations are still running. In addition, it provides the “Track & Trace” function with a constant stream of information on the current status of critical individual operations.

Controlling Cockpit Management Tool

ARIS PPM allows you to design your own Controlling Cockpit as a comprehensive KPI management system. ARIS PPM can be used as the standardized user interface for all analysis and data presentations. ARIS PPM will process any indices from all your company sources while linking them to process oriented KPIs such as throughput times and turnover figures. The result is a comprehensive picture of performance for controlling purposes from a single source.

Fields of Application

ARIS PPM can be used across system and disciplinary boundaries, and is typically used by technical department heads or the process managers for the following application fields:

- Monitoring and controlling of service level agreements
- Optimization of order/purchasing processing (mySAP ERP SD, MM)
- Transparency of transport and logistics processes
- Servicing and maintenance

About IDS Scheer

IDS Scheer (Saarbruecken) is the leading supplier of solutions for business process management. With ARIS, the company has a complete portfolio with which big and well-known enterprises implement modern application concepts such as E-business, Supply Chain Management, Customer Relationship Management. IDS Scheer offers ARIS Toolset for process modelling, ARIS Process Performance Manager for process evaluation, ARIS Scouts for predefined process solutions (Quality Management, Risk Management, CRM, Redocumentation ...). With more than 37,000 licences, ARIS Toolset is the world’s best selling tool for process optimization.

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